

2023 – 2024 Refund Schedule

Definition of Terms

Termination – After occupancy, a student changes the end date of the booking with HRE to leave earlier than the end of the reservation period. Termination costs are a % based on a range of date the student removes their belongings, turns in their room key and checks out at a regional service desk. HRE may terminate the agreement per the terms of the contract.

Cancellation – Before occupancy, a student cancels their agreement with HRE. Cancellation costs are a flat fee based on a range of dates the cancellation is submitted.

Occupancy – begins on the Commencement Date as defined in the Residence Hall & Apartment Housing Agreement.

Fee Schedule* – schedule setting forth the fees and/or refunds a student can receive back of their booking and meal plan costs, based on the date ranges set forth in the schedule.

***Note on Meal Plans and Fee Schedule**

Meal plans for 2023-2024 are used for fall, spring and summer terms – there is not a 12-month meal plan. Refund schedules apply to required meal plans. Optional meal plans are not refunded after the first two weeks of the term.

- Block plans (Block 40, 150) - follow Fee Schedule dates.
- Weekly Plans (Weekly 8, 15, 21) - follow Fee Schedule dates.
- Flex Plans (Flex 200, Flex 300, Flex 400) - follow Fee Schedule dates. Flex dollars are only refunded in the first two weeks of the term, less the 10% bonus dollars: for instance, a student getting a full refund on a Flex 200 plan will be refunded \$200, not \$220. Any unused Flex will be forfeited at the end of business on Spring Move Out Day.

Meal Plan Exemptions and Housing Accommodation Requests

Students with disabilities, accommodations, and accessibility needs, or medically related dietary restrictions should follow the same housing application process as all students to apply for housing at the U.

At the same time, these students should register with the Center for Disability & Access to request accommodation in housing. An approved accommodation for a student may include a change of rate or pro-rated refund for housing and/or dining charges. Please contact the Center for Disability & Access for additional details at info@disability.utah.edu.

Before Occupancy: Cancellations

First Year Housing (9-month residence hall and 9-month apartment agreements)

- Without reservation (application or waitlist only) - no charges at any time
- Within 3 business days of reserving – Refund of \$200 reservation fee and no cancellation fee
- After 3 business days of reserving - \$200 Reservation fee forfeited + no cancellation fee
- June 1 – 30, 2023 - \$200 Reservation fee forfeited + \$600 cancellation fee (\$800 total)
- July 1 – 31, 2023 - \$200 Reservation fee forfeited + \$900 cancellation fee (\$1,100 total)
- **August 1 students are billed**
- August 1 – August 18, 2023 (pre-occupancy) - \$200 Reservation fee forfeited + \$1,500 cancellation fee (\$1,700 total); reversal of August charges for room/dining/services

Upper Division Housing (9-month residence hall, 9-month apartment and 12-month apartment agreements)

- Without reservation (application or waitlist only) - no charges at any time
- Within 3 business days of reserving – Refund of \$200 reservation fee and no cancellation fee
- After 3 business days of reserving - \$200 Reservation fee forfeited + no cancellation fee
- March 1 – 31, 2023 - \$200 Reservation fee forfeited + \$100 cancellation fee (\$300 total)
- April 1 – 30, 2023 - \$200 Reservation fee forfeited + \$200 cancellation fee (\$400 total)
- May 1 – 31, 2023 - \$200 Reservation fee forfeited + \$400 cancellation fee (\$600 total)
- June 1 – 30, 2023 - \$200 Reservation fee forfeited + \$600 cancellation fee (\$800 total)
- July 1 – 31, 2023 - \$200 Reservation fee forfeited + \$900 cancellation fee (\$1,100 total)
- **August 1 students are billed**
- August 1 – August 18, 2023 (pre-occupancy) - \$200 Reservation fee forfeited + \$1,500 cancellation fee (\$1,700 total); reversal of August charges for room/dining/services

After Occupancy: Terminations

9 month Academic Year Fall Post-Occupancy Termination:

- **August 1 – Students billed.**
 - August 1 - 31: 80% of remaining Fall Contract refunded + 80% of your meal cost refunded. Spring fees will not be charged.
 - September 1 - 30: 60% of remaining Fall Contract refunded + 60% of your meal cost refunded. Spring fees will not be charged.
 - October 1 – 20: 40% of remaining Fall Contract refunded + 40% of your meal cost refunded. Spring fees will not be charged.

- On or after October 21: 0% of remaining Fall Contract refunded + 0% of your meal cost refunded. Spring fees will not be charged.
- **January 1 – Students billed.**
 - January 1 - 20: 80% of remaining Spring Contract refunded + 80% of your meal cost refunded.
 - January 21 - February 10: 60% of remaining Spring Contract refunded + 60% of your meal cost refunded.
 - February 11 – March 1: 40% of remaining Spring Contract refunded + 40% of your meal cost refunded.
 - On or after March 2: 0% of remaining Spring Contract refunded + 0% of your meal cost refunded.

12-month Academic Year Fall Post-Occupancy Termination:

- **August 1, 2023 – students billed for fall**
 - August 1 - 31: 80% of remaining Fall Contract refunded + 80% of your meal cost refunded. Spring and summer fees will not be charged.
 - September 1- 30: 60% of remaining Fall Contract refunded + 60% of your meal cost refunded. Spring and summer fees will not be charged.
 - October 1 – 20: 40% of remaining Fall Contract refunded + 40% of your meal cost refunded. Spring and summer fees will not be charged.
 - On or after October 21: 0% of remaining Fall Contract refunded + 0% of your meal cost refunded.
- **January 1, 2024 – Students billed for spring.**
 - January 1 - 20: 80% of remaining Spring Contract refunded + 80% of your meal cost refunded. Summer fees will not be charged.
 - January 21 - February 10: 60% of remaining Spring Contract refunded + 60% of your meal cost refunded. Summer fees will not be charged.
 - February 11 - March 1 – 40% of remaining Spring Contract refunded + 40% of your meal cost refunded. Summer fees will not be charged.
 - On or after March 2: 0% of remaining Spring Contract refunded + 0% of your meal cost refunded. Summer fees will not be charged.
- **May 1, 2024 – students billed for summer (May – August)**
 - May 1 - 30: 0% of remaining Spring Contract refunded + 0% of your meal cost refunded. 80% of Summer cost refunded + 80% of meal cost refunded.
 - June 1 - 21: 50% of remaining Summer Contract refunded + 50% of your meal cost refunded.
 - On or after June 22: 0% of remaining Summer Contract refunded + 0% of your meal cost refunded.

Summer Housing

- **Session 1:** May 12 – June 21, 2023
- **Session 2:** June 22 – August 5, 2023
- **Session 1 Only** (*last day to withdraw May 31*)
 - **Summer Pre-Occupancy Cancellations:**

- Within 3 days of reservation fee payment – Refund of \$200 reservation fee and no cancellation fee
 - After 3 days of reservation fee payment - \$200 Reservation fee forfeited + \$200 cancellation fee (\$400 total)
 - April 1 – May 1 - \$200 Reservation fee forfeited + \$600 cancellation fee (\$800 total)
 - **May 1 – students billed**
 - May 2 – Pre-Occupancy - \$200 Reservation fee forfeited + \$800 cancellation fee (\$1000 total)
- **Summer Post-Occupancy Terminations:**
 - Post Occupancy – May 31 – 50% of Session 1 cost refunded + 50% of your meal cost refunded.
 - On or after June 1 – 0% of Session 1 cost refunded + 0% of your meal cost refunded.
- **Session 1 & 2** (*last day to withdraw June 21*)
 - **Summer Pre-Occupancy Cancellations:**
 - Within 3 days of reservation fee payment – Refund of \$200 reservation fee and no cancellation fee
 - After 3 days of reservation fee payment - \$200 Reservation fee forfeited + \$200 cancellation fee (\$400 total)
 - April 1 – May 1 - \$200 Reservation fee forfeited + \$600 cancellation fee (\$800 total)
 - **May 1 – students billed**
 - May 2 – Pre-Occupancy - \$200 Reservation fee forfeited + \$800 cancellation fee (\$1000 total)
 - **Summer Post-Occupancy Terminations:**
 - Post Occupancy – June 21 – 50% of Session 1 cost refunded + 50% of your meal cost refunded.
 - On or after June 22 – 0% of Session 1 cost refunded + 0% of your meal cost refunded.
- **Session 2 only** (*last day to withdraw July 12*)
 - **Summer Pre-Occupancy Cancellations:**
 - Within 3 days of reservation fee payment – Refund of \$200 reservation fee and no cancellation fee
 - After 3 days of reservation fee payment - \$200 Reservation fee forfeited + \$200 cancellation fee (\$400 total)
 - April 1 – May 1 - \$200 Reservation fee forfeited + \$600 cancellation fee (\$800 total)
 - **May 1 – students billed**
 - May 2 – Pre-Occupancy - \$200 Reservation fee forfeited + \$800 cancellation fee (\$1000 total)
 - **Summer Post-Occupancy Terminations:**
 - Post Occupancy – July 12 – 50% of Session 1 cost refunded + 50% of your meal cost refunded.

- On or after July 12 – 0% of Session 1 cost refunded + 0% of your meal cost refunded.